SOARSOFT
INTERNATIONAL

DELIVERING TRUSTED,

PROVEN SOLUTIONS

FOR THE EFFICIENT

MANAGEMENT OF

UNSTRUCTURED DATA

SOARSOFT INTERNATIONAL PROVIDES INFORMATION MANAGEMENT SOLUTIONS THAT ENABLE LARGE AND MEDIUM ENTERPRISES TO EFFICIENTLY CAPTURE, STORE, MIGRATE, SEARCH, SHARE AND ANALYSE UNSTRUCTURED DATA – LIKE EMAILS, INSTANT MESSAGING, DOCUMENTS AND FILES.

OUR SUITE OF SPECIALIST SOLUTIONS INCLUDE:

- Messaging & Collaboration
- Content Migration & Cloud Adoption
- Archiving & eDiscovery
- File Analysis & Governance

Soarsoft is a Global enterprise solutions provider and has deployed solutions to large organisations and sites in excess of 45 thousand users. Some of the entities we have delivered solutions for include Global Brands such as Nielson, Barclay Card, Sony Pictures, Warner Bros, Old Mutual, Global Telecom and a number of Internationally-based Utilities and Financial Institutions.

In Southern Africa we have implemented solutions for 4 of the largest Mobile Telco's, 6 of the top 10 Retailers and the majority of the top Legal Firms, Hospital and Financial Institutions, including the largest listed Financial Services Group in Southern Africa.

The Business Need

The world's information is doubling every two years.* The massive growth of unstructured or semi-structured data contained in modern "information worker" environments has serious implications for current and future enterprise data management, costs and risk.

The way enterprises capture, migrate, store, analyse, and leverage distributed cloud-based platforms like Microsoft Office365, is changing rapidly. This means that critical business data needs to be transformed stored efficiently, managed and remain accessible throughout its life cycle, from the cradle to the grave.

These vast volumes of unstructured data require hardened, trusted and proven solutions.

Soarsoft uses the experience and expertise gained from large and complex projects to solve the challenges associated with unstructured data, by delivering specialist, bespoke solutions that allow our clients to have:

- Improved operational insight and control of information assets

- Rapid data migrations and transformation for the adoption of Cloud and new technology infrastructure

- eDiscovery and Early Case Assessment

- Infrastructure and data consolidation for operational efficiencies

- The ability to make well-informed business decisions on the retention and disposition of information assets while enhancing governance and data security through an insightful view of data ownership

*Reference http://www.datasciencecentral.com/profiles/blogs/structured-vs-unstructured-data-the-rise-of-data-anarchy

SOLUTIONS

Using a combination of our experience, methodology and a host of reliable and trusted technology solutions, Soarsoft caters to the data needs and challenges of any large or medium enterprise. We pride ourselves in delivering tailored specialist solutions that are implemented fast and efficiently with minimal impact on business operations.

Messaging & Collaboration

Email & Directory Services Platform Deployment
- Inter Organisational Active Directory Deployment Federation, Synchronisation and Migration
- Exchange Onsite, Online and Office365 Hybrid Deployment, 3rd Party Archive and Mailbox Content Migration
- Microsoft Exchange Monitoring, Optimisation and Recovery

SharePoint Deployment
- Onsite, Online and Hybrid Deployment
- Content Migration and OneDrive Deployment
- Regional Replication
- Governance, Search and eDiscovery
- Storage Management, BLOB offloading and Archiving
- Injection of Meta Data and Content Types
- Backup and DR Solutions

Content Migration and Cloud Adoption

- Email Platform Migrations - Domino/GroupWise, Exchange - Onsite, Hybrid or iCloud
- Mailbox or 3rd Party Archive content Migration Onsite, public or private Cloud
- File, ECM, Website, Public Folder and SharePoint Content Migration
- Intra and Inter Organisational Active Directory Migration including User and Server Migration
- Azure Active Directory Federation and Directory Synchronisation

Archiving & eDiscovery

- Unstructured Data Archiving Deployment for Email, Instant Messaging, File and SharePoint
- eDiscovery and Enterprise Search Solutions
- Early Case Assessment and "Out of the Box" eDiscovery Solutions
- Migrations between onsite or hosted Archive platforms
- Archive Vendor Selection and Needs Assessments
- Archive system Audit, Health check and Redeployment Services
- Retention and Disposition

File Analysis & Information Governance

- Inventory Unstructured Data, File and Email content within Onsite systems and Office365
- Address Security, Identity, Access and Compliance issues
- Clean up and organise unstructured data with defensible deletion
- Identify and Alert on sensitive information
- Remove, Remediate and identify specific personal information on request (Assistance with POPI/ Data Protection Act Remediation)
- Apply Data Classification and Rights Management
- Streamline in-house eDiscovery and and Early Case Assessment
- Smart identification, collection and preservation of Information

Messaging & Collaboration

Microsoft's Flagship Messaging and Collaboration Platforms, Exchange and SharePoint, are in a constant state of evolution. These platforms require a strategy that will enable continual transformation to deliver capabilities that keep the business and users happy, productive and mobile.

Soarsoft assists organisations to adopt and continually upgrade these technologies to the latest versions in order to leverage the functional improvements. More and more we are seeing adoption of Microsoft's Cloud platforms in Azure and Office365, which drive down the costs and complexities of managing these platforms into the future. This, however, requires a process of careful planning and a detailed roadmap in order to avoid business interruption and ensure successful user adoption.

Services and Benefits:

Email & Directory Services Platform Deployment

- Inter Organisational Active Directory Deployment, Federation, Synchronisation and Migration
- Exchange Onsite, Online and Office365 Hybrid Deployment
- 3rd Party Archive and Mailbox Content Migration
- Microsoft Exchange Monitoring, Optimisation and Recovery

We use our experience to design and deploy onsite, online and hybrid Exchange messaging solutions for medium and large organisations. Our directory synchronisation and federation options ensure security and privacy of messaging content, while our specialist Archive and eDiscovery teams implement the required levels of in place retention management and Data Leak Prevention to meet business requirements.

SharePoint Deployment

- Onsite, Online and Hybrid Deployment
- Content Migration and OneDrive Deployment
- Regional Replication
- Governance, Search and eDiscovery
- Storage Management, BLOB offloading and Archiving
- Injection of Meta Data and Content Types
- Backup and DR Solutions

We have created a "toolbox" of services and technologies that make it easy for clients to design and deploy SharePoint Services onsite, in the Cloud or on Office365. Our solutions also assist with high-speed content migration from file, web, Public Folder and other ECM platforms, bringing the relevant data to the user experience once deployed.

Once adoption is successfully in place, the scalability of SharePoint as an Enterprise Content Management platform can become challenging. Functionality like the granular replication between geographically distributed sites and the ability to port large volumes of information from File Systems, Public Folders, IBM Domino, Web & other ECM platforms (e.g. Documentum, Livelink etc.) is exactly where Soarsoft can deliver trusted, reliable and proven solutions.

Content Migration & Cloud Adoption

With no two migration projects being the same these projects require a combination of careful planning and a tried and tested methodology.

Soarsoft has a migration methodology that has been developed and evolved through over a decade of working with large and complex organisations. Our experienced and practised advisors are able to plan, manage and implement various migration solutions for the content and infrastructure that makes up Messaging, Collaboration and Archive platforms.

Services and Benefits:

- Email Platform Migrations - Domino/GroupWise, Exchange - Onsite, Hybrid or Cloud
- Mailbox or 3rd Party Archive content Migration Onsite, public or private Cloud
- File, ECM, Website, Public Folder and SharePoint Content Migration
- Intra and Inter Organisational Active Directory Migration including User and Server Migration
- Azure Active Directory Federation and Directory Synchronisation

We specialise in solutions that offer high fidelity migrations, enabling a targeted migration of the high value content by rationalising the data that is transformed.

In addition, we ensure minimal business and user impact and interruptions by avoiding a "Big Bang" approach through the use of coexistence between the old and new platforms.

Archiving & Ediscovery

Enterprise information and Archiving offers organisations a cost effective and reliable platform to retain huge volumes of user content generated in email, instant messaging, file and folder based platforms. This efficient retention gives organisations the ability to decide what information should be retained or disposed of based on corporate and governance requirements rather than user behaviour. Critically, this retention also enables advanced eDiscovery and the reproduction of the information for evidential purposes when it is needed most.

Soarsoft performed some of the first large and complex Archive and eDiscovery deployments with the original vendors who pioneered these technology solutions over a decade ago. Over the years these pioneering vendors were sold to larger and then listed entities to form what is today a highly competitive market segment.

Soarsoft has a product and vendor independent approach to archiving and has evaluated and deployed almost all the major Archive vendor solutions over the years.

Our knowledge and experience of multiple platforms places us in the best possible position for helping clients with new vendor selection and to escape "vendor lock" by making it possible to move the huge volumes of data between various archive platforms. Soarsoft completed some of the first ever Inter-Archive migrations and helped many of the vendors develop and fine-tune their tools over the years. Soarsoft is now a trusted partner to almost every migration vendor in this space.

Services and Benefits:

- Unstructured Data Archiving Deployment for Email, Instant Messaging, File and SharePoint
- eDiscovery and Enterprise Search Solutions
- Early Case Assessment and "Out of the Box" eDiscovery Solutions
- Migrations between onsite or hosted Archive platforms
- Archive Vendor Selection Needs Assessments
- Archive system Audit, Health check and Redeployment Services
- Retention and Disposition

Best of Breed - Soarsoft supports and deploys the best suited technologies based on the clients' functional requirements, budget and appetite for Onsite, or Cloud solutions.

Vendor Agnostic - We have a product and vendor independent approach to Archiving and eDiscovery – using the right product for the client's exact needs.

Tailored Solutions - We have a wide range of suitable products to support business, practical and functional requirements such as limited budgets, geo-political and or private cloud solutions and low infrastructure requirements – single and multi tennant solutions for customers and messaging service providers.

File Analysis & Information Governance

Unstructured, unmanaged, and uncategorised information is a major problem for many organisations that don't have the will or systems in place to automatically index and categorise their rapidly growing unstructured, "dark" data.

This is especially true for commonly used user repositories like Microsoft Exchange and SharePoint Onsite and Online, file shares, as well as online storage providers like Dropbox, Box.net, OneDrive and OneDrive for Business. It is not realistic to expect employees to manually manage their own information, as they have neither the incentive nor the time, while IT organisations foot the bill for rampant storage growth and the associated information risks.

Soarsoft assists enterprises with the ability to perform powerful information analytics and the tools necessary for imposing Information Governance controls on data by modernising the way they manage information repositories, respond to litigations and execute defensible deletion, all the while maintaining security and compliance awareness.

The tools and solutions that we implement allow for advanced operational insight over unstructured data and access rights, ensuring that our clients are able to realise storage cost savings, experience cost-avoidance and enhance data-centric security regardless of whether their data exists, in the Cloud or in Office 365.

Services and Benefits:

- Discover - Efficiently leverage metadata to profile data, access rights, ownership, identities, classifications, etc.
- Analyse - Gain central insight to instantly pinpoint risks and opportunities in your data
- Manage - Migrate, collect, classify/tag, defensibly delete, compress, report, alert

Our File and Data Analysis & Governance solutions allow our clients to:

- Inventory Unstructured Data, File and Email content within Onsite systems and Office365
- Address Security, Identity, Access and Compliance issues
- Clean up and organise unstructured data with defensible deletion
- Identify and Alert on sensitive information
- Remove, Remediate and identify specific personal information on request (Assistance with POPI/ Data Protection Act Remediation)
- Apply Data Classification Rights Management
- Streamline in-house eDiscovery and Early Case Assessment
- Smart identification, collection and preservation of Information

SOARSOFT
PROFESSIONAL TECHNOLOGY SERVICES

Our on-going dedication to Management & Support Services

SPTS is the Implementation, Training, Support, Maintenance and delivery vehicle for all the services and solutions we deliver. This team of consultants has grown and served us well over the years and ensures that we always have the "in-house" skills and expertise that can rival those of any organisation in this market segment around the world and which has contributed to us being awarded some of the largest and most complex Archive and Migration deployment projects ever run.

Setting Us Apart – A Decade of Evolution and Growth with Our Clients

- Over the years we have used our experience gained through large and complex unstructured data projects to expand and refine our offerings and methods. We select only "best of breed", reliable and proven technologies to deliver tailored solutions that we trust

- We continuously gain critical insight on the technology trends from our global partners and are able to pass this on to our many clients and Information Technology Partners - ensuring that they are always well ahead of the latest developments and industry advancements

- By constantly assessing our client's requirements and collaborating with international specialists we continually evaluate our partners' products to ensure that we have unsurpassed, trusted and proven solutions on offer

- We are also a preferred deployment partner for many trusted and proven global technology brands such as HP, BinaryTree, Microsoft and Office365 to mention a few

SOARSOFT
INTERNATIONAL

IN NEED OF ASSISTANCE?

Do you need assistance with transforming unstructured data and information in email and file repositories?
We will provide tailored solutions using trusted and proven technologies – get in touch to find out more.

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